

POLICY

Standards of Acceptable Behavior by Library Patrons

Introduction:

Penn Hills Library is a public building intended for the educational, informational, and recreational needs of the community. It services a diverse population. In order to allow everyone who visits the library to enjoy the benefits it offers, certain standards of behavior will apply to all visitors.

First, patrons will respect the rights of others. Secondly, patrons will respect the property of the public library, whether it be facility, equipment, or library materials.

Policy:

Any acts that cause a disruption or disturbance to library services are not acceptable. Anyone that does not follow the library's rules of behavior may be asked to leave the library, may have their library privileges suspended and/or may be prosecuted under law.

Response:

Staff should not hesitate to immediately call the police- 911 for any problems that endanger patrons or staff or for any obvious criminal behavior. For all other offenses, staff should alert their supervisor immediately for any problems or potential problems. Notify Library Director verbally and in writing.

Adopted by the Penn Hills Library Board of Directors on September 23, 2002
(Amended August 9, 2008)